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## **BSNA: Change in EPS prescribing for nutritional products SystemOne & EMIS Web users only**

On 10<sup>th</sup> November, NHS England and NHS Digital communicated that there would be a change in how nutritional products are prescribed electronically. The process has been changed so that “One-off nominations” will now need to be used to send home enteral feed (HEF) prescriptions to a HEF supplier by all practices using SystemOne (dispensing and non-dispensing practices) and non-dispensing EMIS Web practices.

Whilst national guidance is expected, the following local guidance has been produced in the interim to help affected practices with the new process.

Note: Practices will no longer need to issue FP10s, Phase 4 tokens or switch the patient’s regular pharmacy nominations for nutritional items as NHS England has requested that Abbott Hospital2Home (H2H) is included as an option under the one-off nominations. A generic ‘dummy’ postcode has been created:

HEF Supplier name	ODS code	Postcode
H2H Pharmacy Ltd	FWN00 (Foxtrot, Whiskey, November, Numeric Zero, Numeric Zero)	ZE1 0AA

### **What is a one-off nomination?**

A one-off nomination is used to override the patient’s regular nominated pharmacy for a single prescription. One-off nominations do not affect the patient’s regular nominations. Future prescriptions will continue to default to the patient’s regular nominated pharmacy. A one-off nominated prescription would only be re-directed if the patient’s regular pharmacy nomination is changed before the prescription has been downloaded.

It is possible to set H2H up as the patient’s primary pharmacy nomination, which may be useful if the patient only requires HEF products and no other medication that they may get from a regular pharmacy.

### **How does this impact Dietitians?**

For those practices utilising SystemOne & EMIS they will be able to prescribe more efficiently & effectively, reducing the time it takes for H2H to receive the prescription and to dispense feed. In addition, prescribing electronically will reduce our carbon footprint and improve the security of patient information.



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## Do I need to do anything?

A copy of this communication (Page 1) and instructions on how to select a one-off nomination will be emailed and posted to practices in England. Please feel free to make the prescribing teams aware of the changes and circulate accordingly.

H2H's prescription request letters have been amended, we would recommend that similar text is incorporated into your referral letter templates, for both new patients and those who have changed feed, please find an example below:

### **How to send a prescription to Abbott Hospital2Home**

*If the patient already has a regular nominated pharmacy, and you use **TPP SystemOne** or **EMIS Web**, you can now use the one-off nomination function. Please search in your one-off nomination screen using postcode **ZE1 0AA** and select '**H 2 H Pharmacy Limited**'.*

*If you're unable to use the one-off nomination function, please use the following details to locate us and send electronically: EPS code: **FWN00** Postcode: **ME10 3SU**. Name: **H 2 H (Please note spaces between H 2 and H)**.*

*If unable to send via EPS, please send in one of H2H's freepost envelopes or contact them on 01795 512962 or [Abbott.H2HPharmacy@nhs.net](mailto:Abbott.H2HPharmacy@nhs.net) to request freepost envelopes*

*To prevent inadvertent dispensing by another organization please could you add a narrative to the request letter in the directions such as – **To be dispensed by Abbott H2H only. Please return if received in error.***