

1 April 2020

## **Information for Healthcare Professionals: Supplies of Nutricia Paediatric products**

At Nutricia, we know that many people rely on our products and services and we take this responsibility extremely seriously. As the COVID-19 situation continues, we would like to reassure Healthcare Professionals that the availability of our products is a priority.

We currently have supplies of all our specialist paediatric prescription formula products and our factories are continuing to produce more. We are sending out regular, daily orders and we are working with everyone in the supply chain to do all that we can to ensure good supplies of all our products in pharmacies and through our Homeward Service.

### **Patients fulfilling prescriptions through community pharmacies**

Due to the pressures of the current situation, there may be some temporary, localised availability issues at pharmacy level. Therefore, parents may need to contact more than one pharmacy, or ask their pharmacist to check availability with more than one supplier for their prescription to be fulfilled. We suggest you advise parents to call ahead to check availability before setting out on a journey.

Whilst we are doing everything we can to make sure that parents get the products they need, we would also like to ask for your help. We ask that you continue to prescribe our products in their usual quantities as this will help parents and everyone else, get regular, uninterrupted supplies. By keeping the levels of prescriptions as close to normal as possible, we can avoid short-term surges for certain products and help ensure that there are products on the shelves for everyone who needs them.

### **Patients registered with Homeward**

We are continuing to fulfil patient's prescriptions and manage their requirements as usual.

We would like to reassure you that we are doing everything we can to ensure good supplies of our products for patients. If you would like to talk to someone from Nutricia, you can call our Resource Centre on 01225 751098, or speak to your local representative for further information.

#### **Important Notice:**

Foods for special medical purposes should only be used under medical supervision, after full consideration of all feeding options, including breastfeeding. May be suitable for use as the sole source of nutrition.